

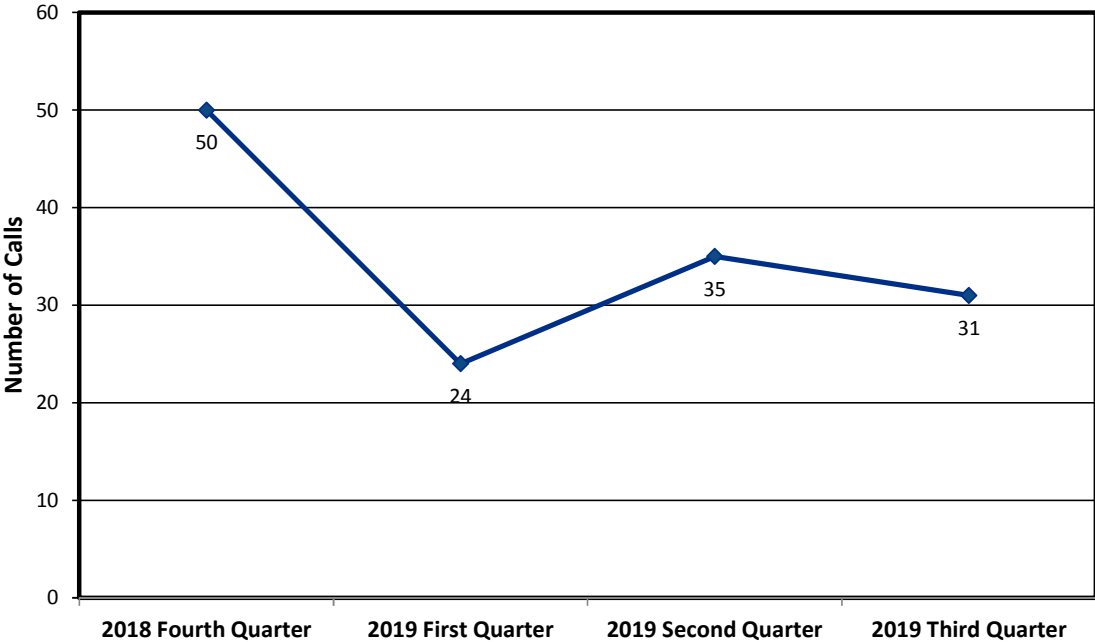
CALL LOG SUMMARY
ALL DISTRICTS 2019 THIRD QUARTER

EASTERN MUNICIPAL WATER DISTRICT
SPECIAL FUNDING DIVISION

Number of Calls Received by AD or CFD for the Third Quarter:

AD/CFD	Division	July	August	September
AD No. 05	Sullivan	1	1	
AD No. 07	Paule	3	1	1
AD No. 08	Paule	2		
AD No. 20	Sullivan		1	
CFD No. 2002-04 IA 2	Paule			1
CFD No. 2002-06 IA A	Corona		1	
CFD No. 2002-06 IA C	Corona	1		
CFD No. 2002-10	Paule	1		
CFD No. 2003-14 IA B	Paule		1	
CFD No. 2003-15 IA A	Corona		1	1
CFD No. 2003-16	Slawson			1
CFD No. 2003-20 IA C	Record	1	1	
CFD No. 2004-26 IA 1	Record	2		
CFD No. 2004-29	Sullivan	1	1	
CFD No. 2004-32 IA A	Record		1	
CFD No. 2004-32 IA B	Record		1	
CFD No. 2004-34	Sullivan		2	
CFD No. 2005-44	Sullivan		1	
CFD No. 2006-58	Record	1		
CFD No. 2013-64	Corona	1		
Totals		14	13	4

Number of Calls per Quarter



Call Type	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19
Maturity Date	16	8	5	5	3	5	5	7	2	5	6	2
Inquiry	6	7	4	3	4	4	6	7	8	9	7	2
Prepayment Request	2	1	1	0	0	0	0	0	0	0	0	0
Total	24	16	10	8	7	9	11	14	10	14	13	4

**CALL LOG SUMMARY
ALL DISTRICTS 2019 THIRD QUARTER**

**EASTERN MUNICIPAL WATER DISTRICT
SPECIAL FUNDING DIVISION**

AD/CFD	APN	Call Date	Call Type	Notes
AD No. 07 (Homeland/Green Acres)	457220027	7/2/2019	Delinquency Management	Caller wanted to follow up on the delinquency reminder letter and notify us of her payment.
CFD No. 2002-06 IA C (Morgan Hill)	966470008	7/8/2019	Inquiry	Caller wanted to know how the special tax rate is calculated.
AD No. 05 (Romoland)	329152045	7/8/2019	Inquiry	Caller inquired about delinquency reminder letter received in the mail.
CFD No. 2004-26 IA 1 (Lennar San Jacinto)	436460002	7/8/2019	Maturity Date	Caller asked for the maturity date of the CFD.
CFD No. 2004-29 (Sun Ranch)	335500033	7/9/2019	Inquiry	First American called and asked for the backup tax
CFD No. 2003-20 IA C (Corman Leigh)	455571010	7/9/2019	Inquiry	First American called for back up tax.
CFD No. 2006-58 (Meadowbrook II/Stein/Cimarron)	436480002	7/10/2019	Maturity Date	Caller asked about the maturity date of CFD 2006-58.
AD No. 07 (Homeland/Green Acres)	458224006	7/10/2019	Delinquency Management	Caller had questions relating to receiving a delinquency letter in the mail.
AD No. 08 (Stagecoach Road)	429080002	7/10/2019	Delinquency Management	Caller wanted to let us know the delinquent tax bill will be paid in the coming months.
AD No. 08 (Stagecoach Road)	429080004	7/11/2019	Inquiry	Caller wanted to inquire regarding delinquent amounts noted on the delinquency reminder letter. Property owner also wanted to know if there is a way to appeal the assessment.
CFD No. 2002-10 (Summit Ridge)	476250036	7/15/2019	Maturity Date	Title company asked for maturity date.
AD No. 07 (Homeland/Green Acres)	458222008	7/16/2019	Inquiry	Caller wanted to confirm that their assessment payment had been received.
CFD No. 2004-26 IA 1 (Lennar San Jacinto)	436462006	7/22/2019	Maturity Date	Caller asked about the maturity date for the CFD
CFD No. 2013-64 (Terracina)	917350022	7/23/2019	Maturity Date	Caller wanted to know when the district matures. He mentioned that the sales person said there was no Mello-Roos, however charge was disclosed in the closing documents.
CFD No. 2004-32 IA A (Rancho San Jacinto)	438570033	8/5/2019	Maturity Date	Caller asked for maturity date.
AD No. 05 (Romoland)	329168008	8/6/2019	Delinquency Management	Caller wanted to know why they received a delinquency letter. The reasoning for the letter was explained.
AD No. 07 (Homeland/Green Acres)	459274012	8/6/2019	Delinquency Management	Caller wanted to know why they received a delinquency reminder letter.
CFD No. 2002-06 IA A (Morgan Hill)	966220019	8/7/2019	Maturity Date	Caller asked about the maturity date of the CFD.
CFD No. 2003-14 IA B (Clinton Keith/Meadowlark)	392380056	8/13/2019	Inquiry	First American called for back up tax.
CFD No. 2004-34 (Faircrest)	338320036	8/14/2019	Maturity Date	Caller asked for the maturity date of the CFD.
CFD No. 2005-44 (Vista Del Valle)	480481018	8/14/2019	Maturity Date	Caller asked to see when the CFD would mature.
CFD No. 2004-34 (Faircrest)	338320036	8/14/2019	Maturity Date	Caller asked about the maturity date of the CFD.
AD No. 20 (Menifee Valley Development)	372071020	8/14/2019	Inquiry	Caller wanted to know if any discounts or exemptions exist for the special taxes. Caller also wanted to if and when charges are set to fall off the tax bill.
CFD No. 2003-20 IA C (Corman Leigh)	455570010	8/15/2019	Inquiry	Caller states she was not made aware of the existence of the charge when she purchased the home. Let her know to look back at her signing documents for confirmation.
CFD No. 2004-32 IA B (Rancho San Jacinto)	438590017	8/20/2019	Maturity Date	Title company asked for maturity date.
CFD No. 2004-29 (Sun Ranch)	335491018	8/20/2019	Inquiry	Rachel at First American wanted a back-up tax amount for the parcel.
CFD No. 2003-15 IA A (Morgan Valley)	966401005	8/26/2019	Inquiry	Caller from First American wanted to know the backup tax amount.
CFD No. 2003-15 IA A (Morgan Valley)	966401005	9/3/2019	Maturity Date	Caller wanted to know the maturity date of the charge levied on this property. Caller also asked for general information related to Mello-Roos taxes.
CFD No. 2002-04 IA 2 (Sheffield/Rancho Bella Vista)	964361028	9/4/2019	Maturity Date	First American called for the Maturity date on the CFD.
AD No. 07 (Homeland/Green Acres)	458351008	9/11/2019	Delinquency Management	Property owner wanted to ensure that their payments for the special assessment on their home had been received by Riverside County.
CFD No. 2003-16 (Promontory)	304492002	9/24/2019	Inquiry	Caller wanted general information on all line items on the tax bill.