

**Board of Directors
June 3, 2020**

SUBJECT:

General Manager's Report

I. Updates from the May 29, 2020 Weekly Report

- a. MWD Integrated Resources Plan Process: Metropolitan Water District (MWD) has embarked on the 2020 update of its Integrated Resources Plan (IRP). The process includes extensive interface with member agencies and outside stakeholders, including two publically accessible virtual stakeholder workshops held on May 20, 2020 and May 22, 2020, with over 500 participants. The process includes an initial step of defining so-called Drivers of Change that will guide the development of quantitative assumptions and multiple future demand scenarios. From there, various water supply portfolios will be developed, tested and adapted to determine which performs best against the broadest array of future conditions. EMWD staff is engaged in the process at several levels through the MWD General Managers workgroups, the technical committee and stakeholder workshops. The current schedule indicates the IRP 2020 update will be completed in early 2021. A more detailed overview of the IRP process will be provided to the Planning Committee on June 11, 2020, and to the Board on June 17, 2020.

II. Past and On-going Activities

- a. Transition of EMWD Work Practices and Customer Services Related to COVID-19: On June 1, 2020, the District initiated the gradual transition of approximately 280 employees back into regular scheduled hours and reporting locations. The initial transition includes employees reporting to the office two days per week. Safety and Risk Management along with Human Resources provided guidelines for the development of departmental transition plans which include staggered reporting days, alternating use of work areas and in-office social distancing practices. The full return of the District's full workforce will depend on actions by the State and County and reviewed every two weeks.
- b. Customer Service Metrics: Account aging greater than 60 days decreased slightly last week to 8.9 percent versus a high of 10.6 percent at the end of April 2020. For the same period in 2019, accounts greater than 60 days aging were 2.3 percent. Additionally, unpaid balance levels for these aging accounts are trending higher with increased customer requests for installment payment arrangements. The Main Office Lobby is open for customer service with social distancing measures in place. Last week, 210

payment transactions were processed with customer traffic totaling 52 customers per day. A full report of customer metrics related to COVID-19 impacts will be provided at the June 17, 2020 Board meeting.

III. Items of Interest to the Board

- a. SB 414 – Small System Water Authority Legislation: On May 27, 2020, EMWD and CMUA participated in the third discussion with State Water Resources Control Board (SWRCB) staff and Board Members regarding SB 414. Substantial progress has been made on developing consensus-based bill language that will more readily allow the SWRCB to use the authorities under the legislation to dissolve and reform small failing water systems. SB 414 is a two-year bill and is currently residing in the Assembly Appropriations Committee. Based upon the revised bill language, staff has prepared a comprehensive financial model demonstrating reduced costs which will be shared with the SWRCB staff and Appropriations Committee consultant as the bill analysis is being completed. Because SB 414 is a two year bill it will likely not take up until August.
- b. San Jacinto River Diversion: Surface water diversions from the San Jacinto River have ceased for the year. Total final diversion and recharge amount for the year was 1,438 acre-feet.
- c. 2020 Water Supply Conditions: With the winter and spring precipitation season coming to a close, the final state-wide snowpack for the Sierra was 64% of normal. As a result, last week the Department of Water Resources increased the State Water Project allocation from 15% to 20%. In the upper Colorado River watershed, final snowpack ended the year at 106% of normal; however, runoff levels were lower than normal with Lake Powell inflow forecast at only 66%. MWD has substantial supplies available with over 3.1 million acre-feet of dry year storage and 750,000 acre-feet of emergency storage. As a result of these high storage levels and very low demands in the MWD service area, despite the low SWP allocation MWD does not forecast the need to allocate water in the upcoming year.

IV. Operational Highlights

- a. Potable Water Production and Demands: Water consumption was at 97 MGD. The potable supply blend was 13 percent from potable wells, 8 percent from the Desalters, 22 percent from imported raw water treated at EMWD's plants, and 57 percent from imported, treated water.
- b. Water Filtration Facilities: The Perris Water Filtration Plant (PWFP) produced 17.8 MGD. The Hemet Water Filtration Plant (HWFP) produced 3.8 MGD.
- c. Menifee and Perris I Desalters: The Menifee and Perris I Desalters produced 7.7 MGD.

- d. Recycled Water: The average daily demands were 30 MGD. Tertiary recycled water storage is at 1,837 MG, or 85 percent of total capacity.
- e. Wastewater Treatment Facilities: All four regional water reclamation facilities (RWRFs) met their water quality objectives for the past week treating a total daily average of 48.5 MG.
- f. Wastewater Collections Department: Collections crews cleaned 17.5 miles of sewer line this past week.

V. Upcoming Meetings and Events

- a. 6/4/20: Monthly Update with General Manager (Sullivan)
- b. 6/4/20: Orange County/Inland MWD Caucus (Record)
- c. 6/4/20: MWD Finance and Insurance Committee (Record)
- d. 6/4/20: Board Administrative Committee (Sullivan/Paule)